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**Monday Message from the Mayor #2**  
**March 30, 2020**

To the residents and businesses of Arnprior:

I would first like to express the deepest condolences from the Council, staff and residents of Arnprior to the family and friends of the individual who died yesterday in Pembroke Regional Hospital as a result of COVID 19.

I want to recognize the hard work of our local health care providers including Arnprior Regional Health, public and private nursing home staff in our community, the County of Renfrew Paramedic Service for their in-home assessments and Renfrew County District Health Unit for their guidance.

I also want to recognize and thank the businesses in our communities and their employees. I appreciate all the businesses that are insisting on, and making possible, physical distancing, and taking extra precautions while providing our residents with essential services. As well, I want to acknowledge and thank all of the businesses who have had to or have chosen to temporarily close their business to assist in mitigating the spread of COVID-19 in our community.

This past week has seen a number of programs and support measures come forward from all levels of government and organizations to assist residents and businesses and we continue to provide a listing of these resources at [arnprior.ca/covid](http://arnprior.ca/covid).

One of these support measures is the Renfrew County Virtual Triage and Assessment Centre which launched on March 27th to strengthen access to primary care for all Renfrew County residents. What this means is that if you live in Renfrew County, have a health concern (including a concern related to COVID-19) and need to speak to a physician, you should first call your family physician's office. If you do not have a family physician or cannot access your family physician, call the Renfrew County Virtual Triage and Assessment Centre at 1-844-727-6404. A medical receptionist will connect you with care and support from a nurse practitioner, family physician and/or community paramedic. This new service is covered by OHIP with a valid health card. Learn more at [rcvtac.ca](http://rcvtac.ca).

The Town continues to maintain essential services as we continue to monitor the situation. Essential services, including administration, permits, curbside waste pick-up, fire response, water/sewer, and routine road maintenance, continue to operate. I would like to thank all of the Town staff that are ensuring these services are maintained. In the midst of the long hours and effort of the staff, I want to acknowledge the extraordinary commitment and leadership put forth by our Chief Administrative Officer, Robin Paquette. Robin is new in her position and is working 24/7 for our community. Her support to me as Mayor during this challenge has been invaluable. If you need assistance, please visit our [contact us page](#) for information.

Thank you to everyone making every effort possible to ensure the safety of our community by practicing physical distancing and staying home.

Walter Stack  
Mayor