

ARNPRIOR AGE-FRIENDLY COMMUNITY PLAN

Community Forum October 29, 2015

PROJECT WORK PLAN

September	Start-up and information review	
October	Needs assessment	
	Community forum	
November	Discussion paper	
December	Implementation planning	
January	Plan finalized/sustainability strategy established	
February	Presentation to Council Follow-up/support	

AFC CATEGORIES

Transportation Housing

Social participation Social inclusion

Civic participation Communication

Outdoor spaces and buildings

Community support / health services

SERVICE GROUPS

Based on abilities, not age:

- Well and fit seniors
- Seniors requiring some assistance with activities of daily living
- Seniors requiring 24-hour supports



CONSULTATION PROBES

- 1. Community survey 87 responses
- Service provider survey 20 responses from 14 organizations
- 3. 12 key informant interviews
- Four <u>focus groups</u> Grey Fish members, Island View residents, Seniors at Home clients, Arnprior Villa residents (85 seniors)
- 5. Interviews with six <u>Grove family members and</u> <u>residents</u>

COMMUNITY RATINGS

High	Public areas	
3.0+	Traffic and driving	
	Clubs and social groups	
	Volunteer opportunities for seniors	
	Safety and security	
	Courteous service staff	
	Respect and recognition of older people	
Low	Pavement and sidewalks	
<2.5	Bicycle and scooter lanes	
	Accessibility of buildings	
	Housing – home supports, retirement homes, LTC beds	
	Educational opportunities	
	Cost relief/financial support	

COMMUNITY RATINGS

Overall Services Rating:	Excellent – 6% Good – 55% Fair – 35% Poor – 4%
Knowledge of Services:	Very informed – 13% Somewhat informed – 58% Not too informed – 24% Not at all informed – 5%

OBSTACLES AND BARRIERS

	Seniors	Providers
Cost	47%	27%
Wait lists/wait times	43%	55%
Transportation	28%	27%
Hours of service	26%	20%
Lack of awareness of services	25%	17%
Location of services	23%	18%
Admission/eligibility criteria	22%	10%
Physical mobility	20%	27%
Stigma	11%	10%
Language/cultural differences	3%	0%



SURVEY OF PROVIDERS

- Conducted on-line
- Quantitative information on needs
- 20 respondents from 14 organizations
- Good cross section of services
- Comprehensive and thoughtful answers

SYSTEM GAPS

Well/Fit	Affordable/accessible housing Home maintenance supports Recreation and retail	
Some Assistance	Affordable/accessible housing Volunteer/shuttle driving In-home supports	
24 hour Support	Long-term care beds Caregiver supports Dementia care	

NEW FUNDING: Shopping Spree

Housing: 35%

Health Care: 22%

Transportation: 16%

Recreation: 14%

Other: 13%

Source: Survey of Providers

KEY INFORMANT INTERVIEWS

Chamber of Commerce; Renfrew County; Recreation Dept; Mayor; Retirement Homes; Legion; Neighbour Link; Alzheimer's Society

12 so far, more to come ...

Corroborating findings from focus groups and surveys

SENIOR'S WISH LIST

- ✓ Housing options
- ✓ Long-term care beds
- ✓ Expanded transportation
- ✓ Better accessibility
- ✓ More retail/shopping
- ✓ In-home supports
- ✓ Senior's drop-in centre
- ✓ Trail development
- ✓ Advocate/ombudsman



SWOT ANALYSIS

Present:	Strengths Weaknesses
Future:	Opportunities Threats

A "PREFERRED FUTURE"



October 29, 2020

IDEA GENERATION

Ideas to address the SWOT and move us towards our vision

- Big or small
- Don't discuss or critique
- Anything goes!



Breakout Groups

- 1. Review the data
- 2. Discuss and expand
- 3. Create 5 to 7 broad strategies
- 4. Test against SWOT
- 5. Prepare report



Wrap-up

