



ARNPRIOR AGE-FRIENDLY COMMUNITY PLAN
Survey of Community Members

The Town of Arnprior is developing an Age-Friendly Community Plan with assistance from a grant received from the Ontario Senior’s Secretariat. An Age-Friendly community is one where policies, services and facilities support older people to live in a secure environment, enjoy good health and continue to participate fully in their communities. Work on the plan has just started and will be complete in March 2016.

This survey is one of several community consultation initiatives to be launched and is seeking the views of older adults about the current environment for seniors in Arnprior. It will take about 10 minutes to complete. Findings will be presented at a community stakeholder forum to be held in late October and then used to set planning priorities.

Your answers will help us better understand the needs of older adults in Arnprior. Please complete this questionnaire no later than Monday, October 19, 2015. Your responses are anonymous and will go directly to the consultants assisting us with the project.

Based on 87 responses (32 on-line, 55 hard copy). Findings appear in bold italics.

1. A list of statements about services and supports for seniors in Arnprior appears below. Indicate your level of agreement or disagreement with each statement. If you are unsure leave the item blank.

<i>Decimal numbers represent ratings out of 4:</i>	<i>Agree Strongly</i>	<i>Agree Somewhat</i>	<i>Disagree Somewhat</i>	<i>Disagree Strongly</i>
Outdoor Spaces and Buildings	%	%	%	%
Public areas in Arnprior are clean and pleasant 3.2	33	56	8	2
Green spaces and outdoor seating are sufficient in number, well-maintained and safe 2.8	19	45	29	7
Pavements and sidewalks are in good condition and free of obstructions 2.1	7	28	35	29
It is easy for seniors to get around as pedestrians 2.4	10	38	33	20
There are adequate lanes for bicycles and scooters 1.9	8	18	30	44
Buildings are accessible for handicapped individuals 2.2	1	39	36	24
Services are situated in convenient locations 2.6	6	56	31	6
Transportation	%	%	%	%
Affordable and accessible special transit is available for people who are disabled 2.8	31	36	20	13
Traffic signs are easy to read and understand 3.2	35	51	15	0
Parking and drop-off areas are conveniently located 2.9	22	52	24	3

<i>Decimal numbers represent ratings out of 4:</i>	<i>Agree Strongly</i>	<i>Agree Somewhat</i>	<i>Disagree Somewhat</i>	<i>Disagree Strongly</i>
Taxis are accessible and affordable 2.9	29	44	18	10
There are good options for volunteer, shuttle or pooled driving 2.6	21	35	27	16
Housing	%	%	%	%
Sufficient housing appropriate to the needs of seniors is available in Arnprior 2.0	4	28	26	41
Affordable home maintenance and renovation services are available 2.0	5	31	25	39
There is an adequate number of retirement homes in the community 2.2	11	30	23	37
There is an adequate number of long-term care beds in the community 1.6	6	10	23	62
There is an adequate amount of subsidized (rent geared to income) accommodation 1.9	7	25	25	44
There are sufficient supports to keep seniors in their homes (meals, housekeeping, personal care) 2.3	9	38	28	25
Social and Recreational	%	%	%	%
Clubs and social groups offer a wide variety of activities of interest to older people 3.0	23	58	12	7
Recreation facilities are meeting the needs of seniors 2.9	17	52	23	7
There are lots of ways to meet other seniors 2.9	25	48	20	7
There are enough educational opportunities for seniors 2.4	13	39	27	21
There are enough volunteer opportunities for seniors 3.0	34	40	20	6
There are enough employment opportunities for seniors 2.1	7	24	38	31
Activities and attractions in town are affordable 2.8	20	48	23	9
Health	%	%	%	%
There is an adequate range of medical services available in the community 2.7	24	43	17	16
There is a sufficient amount of information about health promotion 2.7	15	49	24	13
Most health care providers are aware and sensitive to the unique needs of seniors 2.9	17	61	19	3
Services are easy to access and well coordinated 2.6	14	40	40	6
Health services are available when you need them 2.5	18	36	28	18

<i>Decimal numbers represent ratings out of 4:</i>	<i>Agree Strongly</i>	<i>Agree Somewhat</i>	<i>Disagree Somewhat</i>	<i>Disagree Strongly</i>
Other	%	%	%	%
This is a safe and secure community for seniors to live in 3.3	47	41	12	0
Cost-relief and financial support is available to seniors who need it 2.4	7	44	36	13
There is a good variety of shopping options for seniors 1.7	2	16	32	49
Retail and service staff are courteous and helpful to seniors 3.0	30	47	14	9
Seniors are welcomed at community events, activities and settings 3.4	54	38	6	1
Older people are recognized by the community for their past as well as their present contributions 3.1	41	36	18	5
There is adequate information about services and resources available to seniors 2.7	15	44	33	8
Decision making bodies welcome and use input from seniors 2.6	12	45	34	9

2. Are there any necessary services or supports for seniors that presently do not exist in Arnprior?

56% Yes -----> 2a. Please specify below:

44% No

Repeats of above items

3. In general how would you rate the overall services provided to older adults in your community?

6% Excellent

55% Good

35% Fair

4% Poor

4. How informed or uninformed do you feel about services provided to seniors in your community.

13% Very informed

58% Somewhat informed

24% Not too informed

5% Not at all informed

5. A number of potential obstacles or barriers to individual seniors accessing services are listed below. Indicate the extent to which you feel each of these has been a concern to you:

	<i>Not a concern at all</i>	<i>Somewhat of a concern</i>	<i>A large concern</i>
The hours that supports or services are available	33%	41%	26%
The geographic location of where the services are provided	29%	48%	23%
Transportation	31%	40%	28%
Physical mobility	30%	50%	20%
Stigma related to accessing some services	43%	46%	11%
The financial cost or out-of-pocket expenses to individuals	18%	35%	47%
Long wait lists/wait times	16%	40%	43%
Prohibitive admission criteria	41%	37%	22%
Lack of awareness of services	19%	55%	25%
Language or cultural differences	85%	12%	3%

6. Are there any other obstacles or barriers that interfere with seniors receiving the services or supports that they need?

Miscellaneous; repeats of above items

7. If you could only make one suggestion to improve senior`s services in Arnprior, what would it be?

More housing; accessibility; recreation; in-home support; more services provided in Arnprior

8. Feel free to make any additional comments or suggestions:

Various comments reiterating above points

About You

Your answers to these questions will help us analyse the data:

Did you answer this questionnaire as an: (Check all that apply)

- 76%** Older adult/senior
- 9%** Family member/caregiver
- 16%** Community citizen

Your age:

- 7%** Under 55 years
- 22%** 56 to 65
- 47%** 66 to 80
- 24%** Over 80 years

How would you describe your current circumstances?

- 77%** In good health and able to live independently without assistance.
- 23%** Require some assistance with activities of daily living
- 0%** Require 24 hour support

Where do you live?

- 82%** Arnprior
- 18%** Other (please state): **McNabb-Braeside**

How long have you lived here?

- 10%** Less than 5 years
- 17%** Between 5 and 10 years
- 36%** Between 10 and 30 years
- 37%** More than 30 years

Thank you for your assistance. Please return this questionnaire to the designated location or to the Town Hall. You may also mail it directly to the consultants at 100 Bronte Road, Unit 2, Oakville, ON L6L 6L5

Issued September 25 Closed October 19

SHERCON ASSOCIATES INC.

www.shercon.ca

October 26, 2015