



Customer Feedback Form on Accessibility for Ontarians with Disabilities

The Town of Arnprior strives to meet the needs of our customers. We use your feedback to ensure that we meet reasonable expectations and can provide our services to all of our users, and make improvements where necessary.

1. When did you visit a Town facility?

2. What time did you visit the facility?

3. Which facility did you visit?

4. Did we respond to your customer service needs?
Yes
No

5. Was your customer service provided in an accessible manner?
Yes
Somewhat
No

Please Explain.

6. Did you have any problem accessing our services?

Yes

Somewhat

No

Please Explain.

7. Do you have any other comments?

Name (Optional)

Address (Optional)

Phone Number (Optional)

Email Address (Optional)

Preferred Method of Contact:

Mail

Phone

Email

Please save and e-mail your form to arnprior@arnprior.ca or mail/drop off at Town Hall 105 Elgin Street West Arnprior, ON K7S 0A8